

**Animal Welfare Section**  
**NC Department of Agriculture and Consumer Services**  
**1030 Mail Service Center**  
**Raleigh, NC 27699-1030**  
 phone: (919) 715-7111 FAX: (919) 733-6431  
 e-mail: aws.agr@ncagr.gov  
 URL: www.ncaws.com

| Inspection Results         |                      | Date of inspection |                       |
|----------------------------|----------------------|--------------------|-----------------------|
| <b>Disapproved</b>         |                      | Oct 8, 2015        |                       |
| Type of inspection         | New inspection       | Type of runs       | Indoor + Outdoor runs |
| license type               | 40 - Private Shelter | License #          |                       |
| # dogs present             | 71                   | # cats present     |                       |
| Number of prim. enclosures |                      |                    | 66                    |

|           |           |
|-----------|-----------|
| 35.855472 | 80.323265 |
| Latitude  | Longitude |

|                                      |               |          |          |
|--------------------------------------|---------------|----------|----------|
| Ruff Love Foster Care and Dog Rescue | Sue Rogers    |          |          |
| Name of business                     | Name of owner |          |          |
| 315 Myers Rd                         | Thomasville   | NC 27360 | Davidson |
| Street address                       | City          | ZIP code | County   |
| +1 (336) 880-5431                    |               |          |          |
| Phone Number                         |               |          |          |

### Facilities

| Inspection Category             | Result     | Inspection Category             | Result         | Inspection Category          | Result     |
|---------------------------------|------------|---------------------------------|----------------|------------------------------|------------|
| 0201 Housing in sound repair    | Acceptable | 0201 Daily waste removal        | Acceptable     | 0201 Perimeter Fence         | Acceptable |
| 0201 Meets electrical code      | Acceptable | 0201 Hot and cold water present | Acceptable     | 0201 Adequate drainage       | Acceptable |
| 0201 Safe electrical power      | Acceptable | 0201 Washroom basin and sink    | Accept.        | 0201 Access to AWS employees | Acceptable |
| Food and bedding protected 0201 | Acceptable | 0201 Thermometer present        | Acceptable     | 0201 Compliance with welfare | Acceptable |
|                                 |            | 0201 Animals in windows         | Not applicable |                              |            |

### Records, shelter

| Inspection Category                | Result     | Inspection Category    | Result     | Inspection Category                | Result     |
|------------------------------------|------------|------------------------|------------|------------------------------------|------------|
| Origin of animals 0101             | Acceptable | Location off-site 0101 | Acceptable | Disposition of animals 0101        | Acceptable |
| 0101 Descript. of animals, shelter | Acceptable |                        |            | Veterinary treatment, shelter 0101 | Acceptable |

### Records, kennel

| Inspection Category                | Result         | Inspection Category                 | Result         | Inspection Category               | Result         |
|------------------------------------|----------------|-------------------------------------|----------------|-----------------------------------|----------------|
| 0102 Owner information & signature | Not Applicable | 0102 Description of animals, kennel | Not Applicable | 0102 Veterinary treatment, kennel | Not Applicable |

### Records, inspection

| Inspection Category         | Result     | Inspection Category        | Result     | Inspection Category       | Result     |
|-----------------------------|------------|----------------------------|------------|---------------------------|------------|
| 0103 Records made available | Acceptable | 0103 Records match animals | Acceptable | 0103 Records kept 1+ year | Acceptable |

Animal Welfare Section, NCDA&CS  
Inspection Report, continued

Inspection Results

Disapproved

Date of inspection

Oct 8, 2015

Ruff Love Foster Care and Dog B<sub>+</sub>

Sue Rogers

Thomasville

NC

**Indoor facilities**

| Inspection Category                 | Result     | Inspection Category      | Result         | Inspection Category   | Result     |
|-------------------------------------|------------|--------------------------|----------------|-----------------------|------------|
| 0202 Ambient temperature, indoor    | Acceptable | 0202 Ventilation, indoor | NOT ACCEPTABLE | 0202 Lighting, indoor | Acceptable |
| 0202 Imperv./Sanitary surf., indoor | Acceptable | 0202 Drainage, indoor    | Acceptable     |                       |            |

**Outdoor facilities**

| Inspection Category               | Result         | Inspection Category        | Result     | Inspection Category           | Result     |
|-----------------------------------|----------------|----------------------------|------------|-------------------------------|------------|
| 0203 Impervious surfaces, outdoor | NOT ACCEPTABLE | 0203 Housing, 1 per animal | Acceptable | 0203 Protection from elements | Acceptable |
| 0203 Owner advised, outdoor       | Not Applicable | 0203 Drainage, outdoor     | Acceptable |                               |            |

**Primary enclosures**

| Inspection Category               | Result         | Inspection Category               | Result     | Inspection Category                | Result     |
|-----------------------------------|----------------|-----------------------------------|------------|------------------------------------|------------|
| 0204 Drainage prev. cross contam. | NOT ACCEPTABLE | 0204 Fence height >= 5 feet       | Acceptable | 0204 1:10 ratio, person: animal    | Acceptable |
| 0204 Surf. impervious to moisture | NOT ACCEPTABLE | 0204 Enclosure is escape proof    | Acceptable | 0204 Cats, >= 4 sq. ft. / adult    | Acceptable |
| 0204 Prevent contact with wood    | Acceptable     | 0204 Solid resting surface        | Acceptable | 0204 Cats, <= 12 / enclosure       | Acceptable |
| 0204 Enclosures in sound repair   | NOT ACCEPTABLE | 0204 Cats, raised resting surface | Acceptable | 0204 Cats, 1 litter pan / 3 adults | Acceptable |
| 0204 Size of enclosure            | Acceptable     | 0204 Dogs, supervision if > 4     | Acceptable |                                    |            |

**Feeding**

| Inspection Category               | Result     | Inspection Category          | Result     | Inspection Category             | Result     |
|-----------------------------------|------------|------------------------------|------------|---------------------------------|------------|
| 0205 Feeding, 1x / day, adult     | Acceptable | 0205 Feeding, 1 bowl / adult | Acceptable | 0205 Feeding, commercial food   | Acceptable |
| 0205 Feeding, bowl in good repair | Acceptable | 0205 Feeding, quality food   | Acceptable | 0205 Feeding, bowl is protected | Acceptable |
| 0205 Feeding, 2x / day, young     | Acceptable |                              |            |                                 |            |

**Watering**

| Inspection Category              | Result     | Inspection Category                | Result     |
|----------------------------------|------------|------------------------------------|------------|
| 0206 Watering, continuous access | Acceptable | 0206 Watering, bowl in good repair | Acceptable |

**Sanitation/Employees/Classification & Separation**

| Inspection Category              | Result         | Inspection Category    | Result     | Inspection Category               | Result     |
|----------------------------------|----------------|------------------------|------------|-----------------------------------|------------|
| 0207 Waste removal 2x / day      | Acceptable     | 0207 Grounds overgrown | Acceptable | 0207 Young given social interact. | Acceptable |
| 0207 Animals removed while clean | NOT ACCEPTABLE | 0207 Pest Control      | Acceptable | 0207 Species separated            | Acceptable |

Animal Welfare Section, NCDA&CS  
Inspection Report, continued

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Sue Rogers

Thomasville

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**Sanitation/Employees/Classification & Separation (continued)**

| Inspection Category                | Result     | Inspection Category               | Result     | Inspection Category           | Result     |
|------------------------------------|------------|-----------------------------------|------------|-------------------------------|------------|
| 0207 Enclosure sanitized 2x / day  | Acceptable | 0207 Number of employees          | Acceptable | 0207 Isolation area & signage | Acceptable |
| 0207 Method of sanitation          | Acceptable | 0207 Females in estrus, separated | Acceptable | 0207 Long term care program   | Acceptable |
| 0207 Build./grnds., clean & repair | Acceptable | 0207 Owner perm, commingling      | Acceptable | 0207 Animals confined         | Acceptable |
|                                    |            | 0207 Young with dam               | Acceptable |                               |            |

**Veterinary Care**

| Inspection Category              | Result     | Inspection Category               | Result     | Inspection Category     | Result     |
|----------------------------------|------------|-----------------------------------|------------|-------------------------|------------|
| 0210 Program of veterinary care  | Acceptable | 0210 Daily observation of animals | Acceptable | 0210 Rabies vaccination | Acceptable |
| 0210 Veterinary care when needed | Acceptable |                                   |            |                         |            |

**Vehicles**

|                                  |                |                                |                |                       |                |
|----------------------------------|----------------|--------------------------------|----------------|-----------------------|----------------|
| 0301 Vehicles mechanically sound | Not Applicable | 0301 Fresh air and ventilation | Not Applicable | 0301 Cargo area clean | Not Applicable |
|----------------------------------|----------------|--------------------------------|----------------|-----------------------|----------------|

**Primary Enclosure Used in Transportation**

| Inspection Category              | Result         | Inspection Category            | Result         | Inspection Category              | Result         |
|----------------------------------|----------------|--------------------------------|----------------|----------------------------------|----------------|
| 0302 Construction of enclosure   | Not Applicable | 0302 Age and species separated | Not Applicable | 0302 Size of transport enclosure | Not Applicable |
| 0302 Enclosure clean & sanitized | Not Applicable |                                |                |                                  |                |

**Transportation: Food and Water**

**Transportation: Care**

| Inspection Category                | Result         | Inspection Category         | Result         |
|------------------------------------|----------------|-----------------------------|----------------|
| 0303 Food & water during transport | Not Applicable | 0304 Observation of animals | Not Applicable |

**General Statute 19A-32.1**

|   |            |  |            |  |            |
|---|------------|--|------------|--|------------|
| (a) Hold minimum 72 hours   | Acceptable | (b) 1, 2, 3 Make available for adopt.                                | Acceptable | (c) Viewing 3 days for 4 hours each                                    | Acceptable |
| (d) If animal offsite, photo of animal posted in conspicuous location | Acceptable | (f) 1, 2, 3 Animals were returned to owner, adopted or euth only     | Acceptable | (g) i, ii Owner surrender held unless proof ownership & signed consent | Acceptable |
| (h) Owned animal surrender, ask if there has been a bite w/in 10 days | Acceptable | (i) Release animal to person, record of approved government photo ID | Acceptable |  |            |

**Inspection Results**

Date of inspection

**Disapproved**

Oct 8, 2015

Ruff Love Foster Care and Dog B<sub>+</sub>

Sue Rogers

Thomasville

NC

**Narrative Explanation**

New inspection performed by myself and Lindsey Lloyd. Since previous visit on August 14, 2015 the following improvements have been made:

- 1) Gravel has been added in all outside kennel areas. They have been purchasing a load a week and filling in as needed until all areas are in compliance. The 3 kennels beside the house are still lacking enough coverage but this will be filled in within the week. We suggested added some type of backer to go along the back of the kennels to help keep the gravel from going down the slope behind the isolation kennels.
- 2) Overall dog houses have been sanded down or removed that were damaged. They are removing all of the box shaped houses and will be using the igloo style houses as they are easier to maintain;
- 3) FRP board has been put up between the kennels as a cross contamination barrier in the large dog kennel area;
- 4) Wooden deck posts have been covered with chimney tubes;
- 5) Fans/rafters in large kennel area were cleaned;
- 6) All of the rescue dogs are blocked off from the front yard that is now designated for personal dogs only and there are no rescue dogs in the home (records are in the process of being changed to show owned by Sue Rogers or Tiffany depending on who the owner is);
- 7) New origination/intake forms have been implemented.

The following items still need to be addressed from the first visit:

- 1) (0204) Floors of the indoor kennel areas must be sealed;
- 2) (0203) Concrete outside of the small dog kennel area must be sealed

Sue stated that she has spoken with the contractor that recently sealed the floors of Randolph County and he will be sealing the floors and concrete within the month;

- 3) (0207) Continue to ensure that kennels are cleaned twice daily including waste removal.

**Inspection Results**

Date of inspection

**Disapproved**

Oct 8, 2015

Ruff Love Foster Care and Dog R.

Sue Rogers

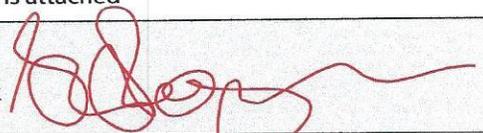
Thomasville

NC

**Narrative Explanation**

The following inadequacies were noted at today's inspection:

- 1) (0202) Proper ventilation needed. When entering the isolation area there was a strong odor present. The air conditioner was running but it is not circulating the air to move it out. The suggestion was made to put in an exhaust fan in the second window in order to properly exchange the air;
  - 2) (0203) There were at least 3 kennels and two wire crates that were damaged with wire sticking out that pose an chance of injuring the dog. I suggest doing a walk throughout and checking all enclosures for damage and repairing these immediately where needed;
  - 3) (0204) The sheetrock behind the cages needs to be covered with material impervious to moisture. They were concerned with having to cover the artwork on the walls. I suggested clear Plexiglas;
  - 4) (0204) In the isolation area and small dog kennel area there are some cages that are beginning to rust. Rust is beginning to show on the large indoor kennels as well. These need to be replaced or sanded down and painted with a product such as Rustoleum.
  - 5) (0204 & 0207) In the isolation area there was standing water/urine at the front wall in the two of the kennels. There is no drain in this area and the floor is sloped so that the water should flow out the garage door. The garage door was removed and a solid wall was constructed therefore there is no where for the water to drain. This area must be mopped, squeegeed and dried before the dog is put back in these back two kennels.
- In the large kennel area the dogs were not removed at today's inspection during cleaning. The dogs were wet and the kennels had standing water. Sue stated that the cleaning staff member did not show therefore it was done quicker than the normal process.

 check here if a euthanasia inspection form is attachedDigital signature  
of inspector**Christi  
e Shore**Digitally signed by Christie  
Shore  
DN: cn=Christie Shore,  
o=Animal Welfare, ou=NCDA,  
email=Christie.shore@ncagr.g  
ov, c=US  
Date: 2015.10.11 21:17:12  
-04'00'Signature of  
Management

I attest that I was offered an opportunity to read the report before signing it & that I was offered a copy of the report. My signature does not imply that I agree with the results.

**Animal Welfare Section**  
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phone: (919) 715-7111 FAX: (919) 733-6431  
e-mail: aws.agr@ncagr.gov  
URL: www.ncaws.com

Inspection date October 7, 2015

Ruff Love Foster Care and Rescue Dogs

Name of business

Sue Rogers

Name of owner

315 Myers Rd

Street address

Thomasville

City

NC 27360

ZIP code

### Narrative Explanation, continued

At this time all of the records except for the rabies vaccination and current medical records are being kept at another location that the rescue leases (Pluto's Way). We traveled to this destination to do a records inspection. The organization of the records was immaculate. The origination was lacking in some of the records as this has just been implemented. I have asked that "Has dog bitten in the last 10 days" be added to the owner surrender form.

For any medication that is provided from the vet in bulk ensure that the vet gives written documentation as to how to calculate the dosage and what it is to be used for. A written order should be received from the vet for any prescription meds per that particular animal.

Overall great improvements are being made. At this time I cannot approve the license with the number of inadequacies. I have asked first for a time line on the floors being sealed inside and outside and repair of cages (broken wire and rust issues). I will then return for a follow up. If these items are completed along with the proper sanitation methods being followed we can move forward with the licensing. After that time we will continue to address the other issues until they are completed.

check here if additional pages of narrative are attached

check here if a euthanasia inspection form is attached

Signature of Inspector **Christie Shore**

Digitally signed by Christie Shore  
DN: cn=Christie Shore, o=Animal Welfare,  
ou=NCDA, email=Christie.Shore@ncagr.gov, c=US  
Date: 2015.10.11 21:20:09 -0400

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Signature of Management

