

Dear Agronomic Division Clients:

Due to client confidentiality concerns, we are announcing a major change in the search functionality of our PALS Customer Portal. Effective January 6, 2025, clients and advisors will only be able to access reports where submissions were made in their names, which includes being an advisor. This will require clients and advisors to create a PALS online account and login to find reports.

Clients who have an active PALS account can login at <https://apps.ncagr.gov/PALS/Pages/Utilities/OnlineAccount/Login.aspx?ReturnUrl=%2fPALS%2fDefault.aspx> . Passwords can also be changed at this location.

Clients who need to create a PALS account can do so at <https://apps.ncagr.gov/PALS/Pages/Utilities/OnlineAccount/CreateAccount.aspx> .

Once logged into your account, reports can be found under the link: “Show My Reports.”

Thank you for using our services.