



Structural Pest Control Bulletin

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Inspector's Corner

Pest control is an essential industry that helps protect human health and property by controlling pests such as insects, rodents, and other animals. However, the use of pesticides in pest control can also have negative impacts on human health and the environment if not used properly. That's why it's crucial for pest control professionals to follow the label when using pesticides.

The label is the legal document that accompanies a pesticide product and provides important information on how to use the product safely and effectively. The label includes information on the active ingredient, the target pests, the application rate, and any precautions or restrictions that must be followed. The label is a requirement by the Environmental Protection Agency (EPA) under the Federal Insecticide, Fungicide, and Rodenticide Act (FIFRA).

The label is not just a suggestion, but a legal requirement that must be followed by anyone who uses or handles pesticides. If a pest control professional does not follow the label, they can be held liable for any resulting damage or harm. The label is also a valuable resource that provides important information on how to use the product effectively and safely.

Following the label is not only a legal requirement but also it helps to minimize the risk of exposure to the pesticides and it ensures the safety of the applicator, the public, and the environment. The label also includes specific instructions on how to handle and dispose of the product, and how to protect yourself, your customers, and the environment during and after the application.

In addition to following the label, pest control professionals should also receive training on the safe and effective use of pesticides. The National Pesticide Safety Education Center (NPSEC) offers a variety of training resources and certification programs for pest control professionals.

In conclusion, following the label is essential for pest control professionals to protect human health and the environment while effectively controlling pests. It is important to read and understand the label before applying any pesticide, and to always follow the instructions provided. The pest control industry plays an important role in protecting human health and property, but it's essential to do so in a safe and responsible manner, by following the label.

David Propoggio

2023—2024 Renewals

Structural Pest Control renewals for the 2023-2024 licensing year will be mailed out by May 1, 2023. When you receive your renewal package, please review the following information:

- ◆ Make sure all names and addresses are correct. We require physical and mailing addresses as well as correct phone numbers. If there are errors, please make legible corrections on the form(s). If a form is missing, please contact Laura Long at Laura.Long@ncagr.gov. For additional forms, please go to our website; <https://www.ncagr.gov/SPCAP/structural/forms/index.htm>
- ◆ The cost to renew Structural Pest Control credentials is:
 - ◆ \$40.00 for each Registered Technician (RT) Card
 - ◆ \$50.00 for each Certified Applicator (CA) Card
 - ◆ For each Licensee Card:
 - ◆ \$200.00 for a single phase
 - ◆ \$75.00 for each additional license phase.
 - ◆ All cards are required to be renewed every June 30th. If your renewal packet is not returned by this date, you will not be allowed to perform structural activities until the card is back in good standing.
 - ◆ The Division accepts payment in the form of check or money order. We are unable to accept credit cards for payment.
 - ◆ Branch office registration also requires renewal on June 30th each year. If you operate a Branch office, you are required to notify the Division annually of the address and phone number of each branch, as well as the individuals assigned to it. Registration forms are not included in the renewal package; you can find the Branch Office Registration forms at https://www.ncagr.gov/SPCAP/structural/forms/Branch_Office.pdf
- ◆ If you are up for credential recertification Structural Pest Control CCU transcripts can be viewed at: <https://apps.ncagr.gov/AgRSysPortalV2/licensesearch>

CAUTION! Renewal applications may be denied and returned for the following reasons:

1. An expired liability insurance certificate. A current certificate (COI) must be on file at the Structural Pest Control Office. The certificate must include coverage for pollution and contamination. The insurance expiration date is printed on the renewal application. Send up-to-date COI certificates to: insurance@ncagr.gov.
2. Not meeting recertification requirements. If your 5 year phase recertification period expires on June 30, 2023, you must have either passed the appropriate recertification exam or met the Continuing Certification Unit (CCU) requirements or you will not be able to renew your credentials.
 - ◆ If there are any errors/omissions on your transcript, please contact the training agency for the course(s) in question and have them contact Don Daley at Don.Daley@ncagr.gov.

SPC Additions & New Roles

- **Kelly Maddox** — Kelly joined the Structural Pest Control Section in October 2022 to fill the Administrative Specialist position; her duties include, new & renewed license processing, exam preregistration and insurance updates. She was promoted from the Pesticide Section where she had worked since July 2021. We are glad she joined our program. She can be reached at: (984) 236-4603 or Kelly.Maddox@ncagr.gov.
- **Patrick Walsh** — Patrick joined the Structural Pest Control Section in December 2022 to fill the West Region 3 Inspector position vacated by Jimmy Hall; his territory stretches from Davidson to Alleghany County. He brings over 30 years' of Structural Pest Control industry experience with him. We are excited to have him as part of our team. He can be reached at: (336) 940-9922 or Patrick.Walsh@ncagr.gov.
- **Josh Pearce** — Josh joined the Structural Pest Control Section in February 2023 to fill the East Region 7 Inspector position; his territory stretches from Alamance to Edgecombe County. He has held a variety of jobs within the structural pest control industry during his eleven year career. He is looking forward to educating both consumers and the industry. We are glad that he joined our team. He can be reached at: (252) 382-0248 or Timothy.Pearce@ncagr.gov.
- **Rebecca Kalishek** — Rebecca joined the Structural Pest Control Section in March 2023, to fill the Administrative Associate Position. She brings a multitude of experience from her 17-year career in the private sector and is thrilled to now be working for NCDA&CS. We are excited to have her as a colleague. She can be reached at (984) 236-4576 or Rebecca.Kalishek@ncagr.gov.

2023 NCPMA Pest Control Technician's School

The 73rd Annual North Carolina Pest Control Technicians School was held this January 24-27 hosted by the North Carolina Pest Management Association in conjunction with North Carolina State University's Department of Entomology and Plant Pathology. More than 900 Pest Control Technicians and 75 sponsors and exhibitors made their way to the Imperial Sheraton in Durham for this annual event. The general program saw speakers for NCSU, University of Florida, University of Georgia, Virginia Tech, National Pest Management Association and various other industry affiliates. In addition, a Hands-On Sprayer Training, a Structural Certification Study Course, WDIR Certification were held. New this year, NCPMA introduced both a Wildlife Course in conjunction with NWCOA and a Business Session prior the General Programs start. The Association is ecstatic to have been able to again host again fully in person it's annual meeting where it was able to recognize industry leaders, outstanding students, professional achievements and elect NCPMA's new leadership.

The More You Know

- ⇒ If your phase recertification date is June 30, 2023, **NOW** is the time to take your Recertification Exam if you did not earn enough CCU credits. After June 30th, you will be unable to do work until you recertify. Don't wait until it's too late!
- ⇒ NCD A WDIR-100 is the only acceptable form used for Wood Destroying Insect inspections during the sale or refinance of a home in NC. If a buyer, seller, or finance company insists on using any other form, like NPMA-33, please contact your local Structural Inspector.
- ⇒ You have 10 days to notify the Division for any change in status for a Licensee or Certified Applicator. (Rule: 02 NCAC 34.0318 Change of Status of Licensee and/or Certified Applicator)
- ⇒ We are excited to announce that credentialed applicators can once again search their CCU course transcripts here. We will continue to monitor the StructuralCredits@ncagr.gov email if you have issues or questions.
- ⇒ Upcoming in-person and online CCU courses can be found at: Course Calendar.
- ⇒ NCSU offers programs to help prepare you for Structural exams. For Certification exams, check out the CES Pesticide School. For License exams, consider a Specimen ID class.

The Lighter Side



Insect Word Search

- | | |
|---------------|----------------|
| Bed Bug | House Fly |
| Carpet Beetle | House Mouse |
| Click Beetle | Lone Star Tick |
| Cockroach | Mosquito |
| Dust Mite | Norway Rat |
| Earwig | Odorous Ant |
| Flea | Silverfish |
| Fruit Fly | Termite |
| Hobo Spider | |

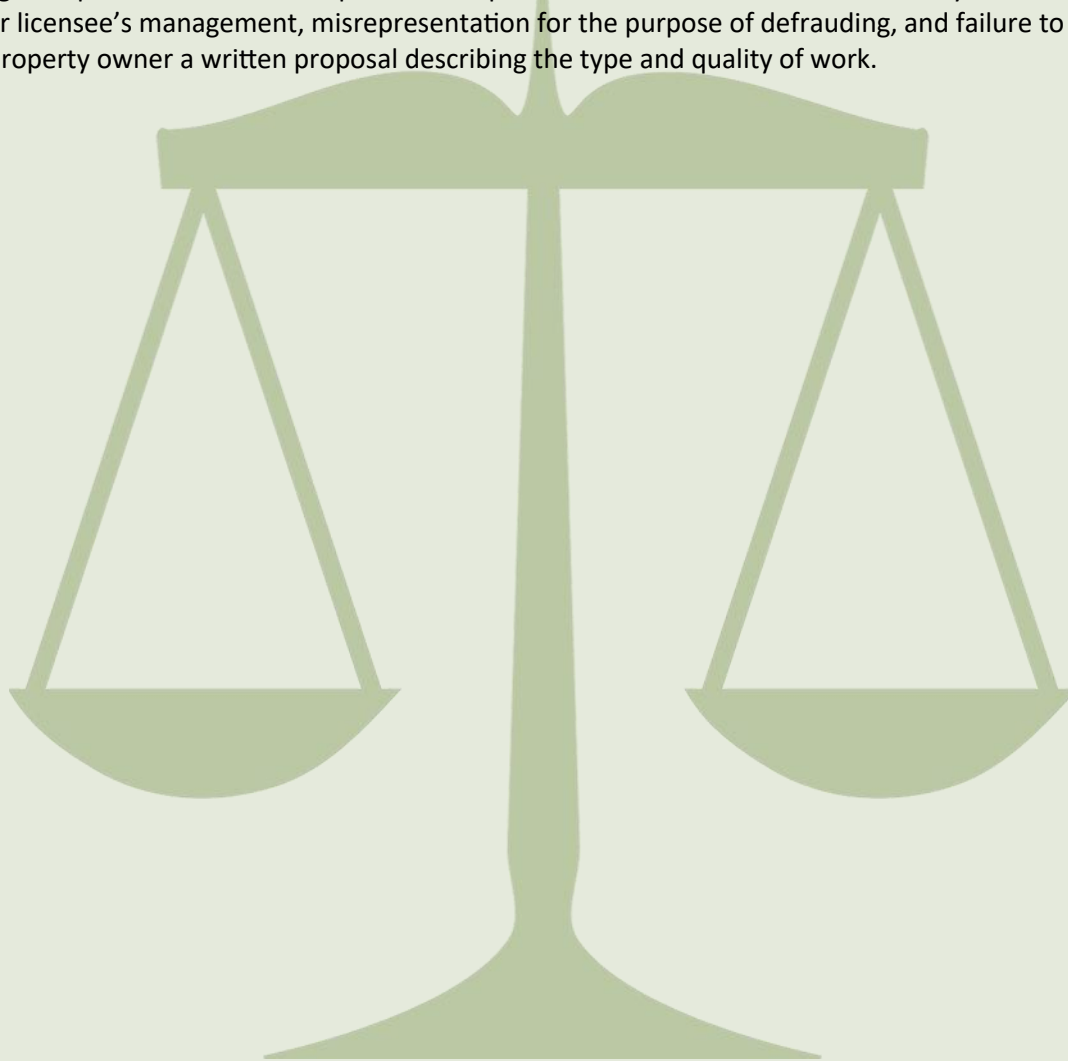
N.C. Structural Pest Control Committee Announces Case Settlements

RALEIGH –The N.C. Structural Pest Control Committee approved settlement agreements for ten cases in Beaufort, Caldwell, Chatham, Cumberland, Gaston, & Wake counties at the **February 7, 2023** meeting held in Raleigh, at the Steve Troxler Agricultural Sciences Center. Following are the agreements:

- Cheryl Jones, owner of Turner Pest Control in Washington, agreed to pay \$4,000 for engaging in or supervising structural pest control work as an owner without having a license or engaging the services of a licensee, failure to notify the Division of the death of the licensee, and operating a structural pest control business for more than 90 days without a licensee.
- Fredrick Mullins, a structural pest control licensee for Moxie Pest Control in Raleigh, agreed to pay \$1,200 for engaging in or supervising structural pest control work as a manager without having a valid license and failure to pay the original or renewal license fee when due and continuing to operate as a licensee.
- Tanner Nielsen, a structural pest control licensee for Moxie Pest Control in Raleigh, agreed to pay \$1,600 for engaging in or supervising structural pest control work as an owner without having a valid license and failure to pay the original or renewal license fee when due and continuing to operate as a licensee.
- Dustin Akers, a structural pest control licensee for Bug Out in Fayetteville, agreed to pay \$600 for engaging in or supervising structural pest control work as a manager without having a valid license and failure to pay the original or renewal license fee when due and continuing to operate as a licensee.
- Ronald Johnson, a structural pest control licensee for X-It Pest Control in Garner, agreed to pay \$600 for engaging in or supervising structural pest control work as a manager without having a valid license and failure to pay the original or renewal license fee when due and continuing to operate as a licensee.
- Earl Basset IV, a structural pest control licensee for Southern Pest Solutions in Pittsboro, agreed to pay \$1,600 for failing to supervise the structural pest control performed out of his home office or any branch office under licensee’s management and failure to display license or company information on service vehicle.
- Douglas Vandervort, who works for Southern Pest Solutions in Pittsboro, agreed to pay \$600 for using a pesticide inconsistent with its labeling.

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- Jack Roberts, a structural pest control licensee for A-1 Termite & Pest Control in Lenoir, agreed to pay \$400 for failure to furnish the property owner a written proposal describing the type and quality of work.
- Bryson Cook, who works for A-1 Termite & Pest Control in Lenoir, agreed to pay \$400 for using a pesticide inconsistent with its labeling.
- Rodney Allman, a structural pest control licensee for EnviroSAFE in Belmont, agreed to pay \$1200 for failing to supervise the structural pest control performed out of his home office or any branch office under licensee's management, misrepresentation for the purpose of defrauding, and failure to furnish the property owner a written proposal describing the type and quality of work.



Upcoming RT Schools and Exams

RT School Registration - All classes run from 8:30am to 4:30pm

Wed May 3, 2023 – RT School Wayne Co Cooperative Extension Center	Wed May 10, 2023 – RT School NCDA&CS STASC Complex	Tues May 16, 2023 – RT School Henderson Co. Mtn Research and Ext Center
Wed June 7, 2023 – RT School New Hanover Co Cooperative Extension Center	Wed June 14, 2023 – RT School Iredell Co Cooperative Extension Center	Wed June 28, 2023 – RT School NCDA&CS STASC Complex
Tues July 11, 2023 – RT School Gaston Co Cooperative Extension Center	Tues July 18, 2023 – RT School Cumberland Co Cooperative Extension Center	Wed July 26, 2023 – RT School NCDA&CS STASC Complex

In-Person License & Certification Exam Registration

Dual License & Certification Exam events start at 9:30am; Certification Exam only events start at 10:00am

Thurs May 4, 2023 – Lic & Cert Exams NCDA&CS STASC Complex	May 9-10, 2023 – NCSU Pesticide School & CA Exam Johnston Co Cooperative Extension Center	Wed May 10, 2023 – – Cert Exam only Union Co Cooperative Extension Center
Thur May 25, 2023 – – Cert Exam only New Hanover Co Cooperative Extension Center	Tues June 6, 2023 – Lic & Cert Exams NCDA&CS STASC Complex	Tues June 13, 2023 – Cert Exam only Cumberland Co Cooperative Extension Center
Tues June 20, 2023 – Cert Exam only Guilford Co Cooperative Extension Center	Thur July 6, 2023 – Lic & Cert Exams NCDA&CS STASC Complex	Tues July 11, 2023 – Cert Exam only Pitt Co Cooperative Extension Center
Thur July 13, 2022 – Cert Exam only Iredell Co Cooperative Extension Center		

Locations

Cumberland County Cooperative Extension Center
301 E Mountain Dr
Fayetteville NC 28306

Gaston County Cooperative Extension Center
1303 Dallas-Cherryville Hwy
Dallas, NC 28034

Guilford County Cooperative Extension Center
3309 Burlington Rd
Greensboro, NC 27405

Henderson County
Mtn Horticultural Crop Research and Ext Center
455 Research Drive
Mills River, NC |28759

Iredell County Cooperative Extension Center
444 Bristol Dr, Suite 110
Statesville, NC 28677

Johnston County Cooperative Extension Center
2736 NC Highway 210
Smithfield, NC 27577

New Hanover County Cooperative Extension Center
6206 Oleander Dr
Wilmington, NC 28403

NCDA&CS STASC Complex
4400 Reedy Creek Rd
Raleigh, NC 27607

Pitt County Cooperative Extension Center
403 Government Circle
Greenville, NC 27834

Union County Cooperative Extension Center
3230-D Presson Rd
Monroe, NC 28112

Wayne County Cooperative Extension Center
3114 Wayne Memorial Drive
Goldsboro, NC |27534

