

PARDON OUR DUST

CHANGES IN PROGRESS

Registrants,

In Spring of 2024, the North Carolina Pesticide Registration Unit began working with our in-house IT department to create a new system for state pesticide registrations. As of October 24th, 2024 we will be deploying our new system. We ask for patience and understanding at this time while we will be working through some inevitable kinks and curves along the way. We are here to assist if you recognize any errors or concerns in the adoption of the new system.

Thank you,

North Carolina Pesticide Registration Unit

Frequently Asked Questions (FAQ):

- **What's new?**
 - We have integrated the ability for our system to email your company registration updates. You may also receive intake receipts of payments. The sending email address will be, pesticideregistrations@ncagr.gov. Additionally, the timeline for correspondence will move quicker. As products are registered, certifications will become available on the same day through email.
- **How will this impact our company?**
 - In addition to the above comments, there are some cosmetic differences on the certifications, and intakes. In this interim, there is a likelihood that you will receive an emailed certification from our new system, and a paper certification from our old system. For a while, we will be running both systems simultaneously to ensure data capture; however, this does not mean your product registrations are duplicated.
- **Will this change renewals?**
 - At this time, 2025 renewals will require the same process as before, you will fill out a paper copy of the renewals which **will be sent out in November**, and send it back in/OR you may use Kelly Renewals. Your certifications/proof of renewals will be sent out through email on the same day the renewals are processed.
- **Does this change label revisions?**
 - Currently, label revisions are to remain the same. You can upload them to Kelly Renewal Systems or send in paper copies. We encourage and appreciate labels be uploaded to Kelly systems so we can easily transition into an all-electronic database.
- **How can I help this process run as smoothly as possible?**
 - We are focusing on ensuring we have captured at least one *functioning* email for every company/contact/c/o. Please ensure that on your new applications and renewal forms you have ensured that all contact information is up to date, and you have put in the best email for all pesticide correspondence. To help us record the email correctly, please write legibly.