



Steven W. Troxler
Commissioner

North Carolina Department of Agriculture
and Consumer Services
Veterinary Division

Christina L. Waggett
Assistant Commissioner
for Consumer Protection

Michael Martin, DVM
State Veterinarian

December 18, 2024

Lane Metzler
Rockingham County Manager
371 NC HWY 55
Reidsville, NC 27320
via Hand Delivery

NOTICE of CIVIL PENALTY and NOTICE of WARNING

Re: CIVIL PENALTY ASSESSMENT for VIOLATIONS of TITLE 02 N.C. ADMINISTRATIVE CODE (NCAC) CHAPTER 52J SECTIONS .0101(5) and (6); .0204(d); .0206(a); .0209(7) and (7)(a); and .0210(d); and NOTICE of WARNING for VIOLATIONS of 02 NCAC 52J .0202(b)(3) and .0210(a)(3).

AWS-CP-2024-25

**Facility: Rockingham County Animal Shelter
Registration Number 136**

Dear County Manager Metzler:

Pursuant to NCGS § 19A-40, I am issuing this notice that Rockingham County as the operator of the Rockingham County Animal Shelter (“the shelter”) is hereby assessed a civil penalty of \$4,700.00 as provided in the enclosed Notice of Violation.

With regard to the civil penalty, within 60 days from the date of receipt, you must do one of the following:

1. Pay the civil penalty assessment; or
2. File a written petition for a contested case hearing with the N.C. Office of Administrative Hearings to appeal the penalty assessment.

Pursuant to NCGS § 150B-22, either party to a dispute may initiate informal settlement negotiations at any time. To negotiate a settlement of this assessment, you may contact me by telephone at (919) 707-3280. Settlement offers do not extend the 60-day deadline for payment or filing of a contested case petition.

Additional information about your options is provided below:

PAYMENT

To pay the penalty, please send your payment by check or money order made payable to the North Carolina Department of Agriculture and Consumer Services to:

North Carolina Department of Agriculture and Consumer Services
Dr. Patricia Norris
Director, Animal Welfare Section
1030 Mail Service Center
Raleigh, NC 27699-1030

APPEAL

If you file a contested case petition, it must be in writing and in the form prescribed by NCGS § 150B-23. The petition must be filed with the N.C. Office of Administrative Hearings (“OAH”) within 60 days from the date of this document. Additionally, the petition must be accompanied by a filing fee of twenty dollars (\$20.00). Payment can be made by cash, money order, certified check or check drawn on an attorney’s trust account. Make checks payable to: Office of Administrative Hearings. File the petition and one copy with:

Office of Administrative Hearings
6714 Mail Service Center
Raleigh, NC 27699-6714

Any questions about filing a petition may be directed to the Clerk of OAH by telephone at 919-431-3000.

You must serve NCDA&CS by mailing a copy of the petition to:

Mr. Jonathan Lanier
North Carolina Department of Agriculture and Consumer Services
Registered Agent and General Counsel
1001 Mail Service Center
Raleigh, NC 27699-1001

Payment of the penalty will not foreclose further enforcement action against you for any new violation. If the violations which resulted in the assessment are of a continuing nature, NCDA&CS reserves the right to assess additional civil penalties in the future or take other enforcement action against you.

Your attention to this matter is appreciated.

Sincerely,

A handwritten signature in blue ink, appearing to read "Patricia Norris DVM MS".

Patricia Norris, DVM, MS
Director, Animal Welfare Section

Attachment: Notice of Violations, Assessment of Civil Penalty

cc: Michael Martin, DVM, State Veterinarian
Jonathan Lanier, General Counsel, NCDA&CS
Christina L. Waggett, Assistant Commissioner, NCDA&CS
Samuel Gray, Assistant Attorney General

STATE OF NORTH CAROLINA
 COUNTY OF ROCKINGHAM

NORTH CAROLINA DEPARTMENT
 OF AGRICULTURE AND CONSUMER
 SERVICES, VETERINARY DIVISION
 ANIMAL WELFARE SECTION

IN THE MATTER OF)	NOTICE of VIOLATION and
ROCKINGHAM COUNTY)	ASSESSMENT of CIVIL PENALTY
OPERATOR of)	for VIOLATIONS of TITLE 02 NC
ROCKINGHAM COUNTY)	ADMINISTRATIVE CODE (“NCAC”)
ANIMAL SHELTER)	CHAPTER 52J SECTIONS .0101(5) and (6);
)	.0204(d); .0206(a); .0209(7) and (7)(a): and
)	.0210(d) and NOTICE of WARNING for
)	VIOLATIONS of 02 NCAC 52J .0202(b)(3) and
)	.0210(a)(3).
)	

Acting pursuant to NCGS § 19A-40, Dr. Patricia Norris, Director, Animal Welfare Section (“AWS”), North Carolina Department of Agriculture and Consumer Services (“NCDA&CS”) makes the following:

FINDINGS OF FACT

1. At all times pertinent to this matter, the Rockingham County Animal Shelter (“the shelter”), operated by Rockingham County, was an animal shelter registered pursuant to NCGS §19A-26.
2. On November 4, 2024, AWS Animal Health Technicians Sexton and Shore (“Inspectors Sexton and Shore”) conducted a Facility Compliance Inspection (“FCI”). The FCI revealed the following:
 - a. in violation of 02 NCAC 52J .0101(5), numerous kennel cards displayed bright pink stickers that read “On Medication,” however, the kennel failed to document the veterinary care being administered as no records existed of the medications being administered. There was no documentation in the shelter records for these animals with the description of the medication, the reason for administration or the date and time of administration of the medications. This violation was previously cited during the December 6, 2023 FCI and the May 7, 2024 FCIs;
 - b. in violation of 02 NCAC 52J .0101(6) record of procedures such as intake of the animal, change of location, medication administration and disposition of the animal were not created or updated within 48 hours of occurrence;
 - c. in violation of 02 NCAC 52J .0204(d) the shelter housed several dogs in the small dog adoption area and back hold enclosures in primary enclosures which were too small so that the dogs were unable to walk, turn about freely and could not stand with their tails erect, sit or lie in a natural position with their limbs extended without touching the side or top of the enclosure. This violation was previously cited during the December 6, 2023 FCI;
 - d. in violation of 02 NCAC 52J .0206(a), several dogs and cats did not have continuous access to water as their water receptacles were empty. This violation was previously cited during the December 6, 2023 FCI;
 - e. in violation of 02 NCAC 52J .0209(7)(a), the shelter failed to document provision of daily social interactions and enrichment for several cats and dogs that had been housed continuously at the shelter for more than 30 days;

- f. in violation of 02 NCAC 52J .0210(d) the shelter failed to provide adequate veterinary care in a timely manner to an 11-year-old small mix breed dog named Duke (ID#A0057153341). This dog had significantly matted fur at the time of intake on October 19, 2024. The AWS Inspectors observed that matted fur had visible fecal matter trapped in it. Based on the photographs taken at intake versus those taken during the November 4, 2024 FCI, the matted fur had not been addressed and had worsened to the extent of causing pain and discomfort to Duke. The shelter failed to provide routine veterinary care for this dog until after the November 4, 2024 FCI. The shelter euthanized Duke on November 4, 2024 after the FCI was conducted which was 16 days after intake;
- g. in violation of 02 NCAC 52J .0210(d), the shelter failed to provide adequate veterinary care in a timely manner to a gray and brown cat (ID#A0057153341) housed in the stray cat room. The intake from Animal Control showed that this animal was brought to the shelter on October 30, 2024 and that the cat had “blood coming from nosed and snot(sic)” and condition circled was “sick.” The shelter did not have a shelter intake record for this cat, and it did not appear that the shelter had provided any veterinary care provided to this visibly ill cat. The shelter euthanized this cat on November 4, 2024 after the FCI was conducted which was 5 days after intake;
- h. in violation of 02 NCAC 52J .0210(d), the shelter failed to provide adequate veterinary care in a timely manner to a dog named Mindy (ID#A0056924518). At the time of intake into the shelter on September 16, 2024, the AWS Inspectors observed that the dog had areas of hair loss and scabbing on her back and head. Comparison of photographs taken at intakes versus those taken during the November 4, 2024 FCI showed that the skin condition had worsened since intake into the shelter. Upon entering the housing area for this dog, Inspectors Sexton and Shore noted a very strong odor commonly associated with skin infections coming from the dog. Shelter records do not indicate that any veterinary care was provided to this dog prior to the November 4, 2024 FCI;
- i. in violation of 02 NCAC 52J .0210(d), the shelter failed to provide adequate veterinary care in a timely manner to an orange and white cat (ID#A0057123546) with a shelter intake date of October 21, 2024 housed in the extra observation room. This had an easily visible wound on the back of its neck and there was no indication that the shelter had provided any veterinary care during the 14-day interval from intake until the November 4, 2024 FCI;
- j. in violation of 02 NCAC 52J .0210(d), the shelter failed to provide adequate veterinary care in a timely manner to a dog (ID#A0057190374) with a shelter intake date of October 29, 2024. The dog’s ear flaps (pinnae) were inflamed such that the inflammation on the inside of its ear flaps was visible from outside of the dog’s enclosure and the dog was noted to be shaking his head repeatedly. The shelter had not provided any veterinary care for this dog during the 5-day interval from intake until the November 4, 2024 FCI. The shelter reported that later on November 4, 2024, the dog was started on ear and pain medications;
- k. in violation of 02 NCAC 52J .0210(a)(3), the shelter failed to implement and follow the shelter’s Program of Veterinary Care (“PVC”). The shelter’s PVC states that “for animals that come into the shelter that are suffering from illness or injury that is not consistent with upper respiratory infection staff will contact either Shelter veterinarian . . . staff will describe the symptoms . . . and send photos, if needed, to get his recommendation or care.” The protocol described in the shelter’s PVC was not followed for Duke (ID#A0057153341), the gray and brown cat (ID#A0057153341), Mindy (ID#A0056924518), the orange and white cat (ID#A0057123546), or the dog (ID#A0057190374); and
- l. this November 4, 2024 FCI was marked as “Disapproved” due to the failure of proper record

keeping, the multiple failures to provide adequate veterinary care in a timely manner, and the failure to follow the shelter's PVC.

3. On November 18, 2024, Inspectors Sexton and Shore conducted a follow-up FCI. This follow-up FCI revealed the following:
- a. in violation of 02 NCAC 52J .0101(5), the shelter records for 11 animals receiving medications were missing a total of 52 entries relative to the administration of medications. All 52 missing entries were for medications scheduled to be administered since the preceding FCI on November 4, 2024, during which the shelter staff had been reminded by the AWS Inspectors of the documentation requirements. This violation was previously cited on the FCIs conducted on December 6, 2023, May 7, 2024 and November 4, 2024;
 - b. in violation of 02 NCAC 52J .0202(b)(3), a strong odor was noted outside of the shelter's entryway and in the front lobby area;
 - c. in violation of 02 NCAC 52J .0209(7), the shelter failed to provide environmental enrichment for a dog named Picasso (ID#A005644080). As the intake date for this dog was July 24, 2024, in compliance with 02 NCAC 52J .0209(7), environmental enrichment should have been provided by the shelter to this dog starting on August 24, 2024. According to shelter records, environmental enrichment for this dog was not provided until October 10, 2024;
 - d. in violation of 02 NCAC 52J .0209(7)(a), the shelter failed to document entries of daily environmental enrichment for 42 dogs in long term care;
 - e. review of the medical record for the dog named Mindy (ID#A0056924518) that was noted during the November 4, 2024 FCI to be suffering from a skin condition, showed that on November 5, 2024, the shelter started the dog on medications (ketoconazole, cefpodoxime, carprofen and diphenhydramine). Observation of the dog during the November 18, 2024 FCI showed that the dog's medical condition was much improved. There was a 49-day delay from the date of intake until veterinary care was provided to Mindy; and
 - f. this November 18, 2024 FCI was marked as "Disapproved" due to the continued failure of proper record keeping for the provision of veterinary care and environmental enrichment.

CONCLUSIONS

To the extent that the Findings of Fact contain Conclusions of Law, or that the Conclusions of Law are Findings of Fact, they should be so considered without regard to the given labels. Based on the findings of the AWS investigation, AWS concludes that the shelter has violated the following provisions:

02 NCAC 52J .0101(5), for failure to maintain records of veterinary care of 11 animals (52 total missing entries) as noted on November 18, 2024. This violation was previously cited on the FCIs conducted on December 6, 2023, May 7, 2024 and November 4, 2024

02 NCAC 52J .0101(6) for failure to create or update records of procedures such as intake of the animal, change of location, medication administration and disposition of the animal as noted on November 4, 2024

02 NCAC 52J .0202(b)(3) for failure to provide air flow adequate to minimize odors as noted on November 11, 2024

02 NCAC 52J .0204(d) for failure to provide sufficient space in the primary enclosures of several animals to allow them the ability to walk, turn about freely and stand with their tails erect, sit or lie in a natural position with their limbs extended without touching the side or top of the enclosure as noted on November 4, 2024. This violation was previously cited during the December 6, 2023 FCI

02 NCAC 52J .0206(a) for failure to provide several dogs and cats with continuous access to water as noted on November 4, 2024. This violation was previously cited during the December 6, 2023 FCI

02 NCAC 52J .0209(7) for failure to provide environmental enrichment for a dog named Picasso (ID#A005644080) from August 25, 2024 to October 9, 2024 as noted on November 18, 2024

02 NCAC 52J .0209(7)(a), for failure to document provision of daily environmental enrichment for 42 dogs in long term care as noted on November 18, 2024

02 NCAC 52J .0210(a)(3) for failure to implement and follow the shelter's written Program of Veterinary Care for Duke (ID#A0057153341), the gray and brown cat (ID#A0057153341), Mindy (ID#A0056924518), the orange and white cat (ID#A0057123546), and the dog (ID#A0057190374) as noted on November 4, 2024

02 NCAC 52J .0210(d) for failure to provide adequate veterinary care in a timely manner for a dog named Duke (ID#A0057153341) as noted on November 4, 2024

02 NCAC 52J .0210(d) for failure to provide adequate veterinary care in a timely manner for a gray and brown cat (ID#A0057153341) as noted on November 4, 2024

02 NCAC 52J .0210(d) for failure to provide adequate veterinary care in a timely manner for a dog named Mindy (ID#A0056924518) as noted on November 4, 2024

02 NCAC 52J .0210(d) for failure to provide adequate veterinary care in a timely manner for a buff-colored cat (ID#AA005718659) as noted on November 4, 2024

02 NCAC 52J .0210(d) for failure to provide adequate veterinary care in a timely manner for an orange and white cat (ID#A0057123546) as noted on November 4, 2024

02 NCAC 52J .0210(d) for failure to provide adequate veterinary care in a timely manner to a dog (ID#A0057190374) as noted on November 4, 2024

Pursuant to NCGS §§ 19A-30 and 19A-40, these violations can result in the suspension, revocation or refusal to renew a registration for any animal shelter and/or the assessment of a civil penalty of up to \$5,000 per violation.

CIVIL PENALTIES

As required by NCGS § 19A-40, in determining the amount of the civil penalty, I have considered the degree and extent of harm caused by the violations listed above.

Accordingly, Rockingham County as the operator of the Rockingham County Animal Shelter is hereby assessed a civil penalty for the following violation:

\$1,100.00 for 11 violations (\$100.00 per violation) of 02 NCAC 52J .0101(5) for failure to maintain records of veterinary care of 11 animals (52 total missing entries) as noted on November 18, 2024. This violation was previously cited on the FCIs conducted on December 6, 2023, May 7, 2024 and November 4, 2024

\$200.00 for violation of 02 NCAC 52J .0101(6) for failure to create or update records of procedures such as intake of the animal, change of location, medication administration and disposition of the animal as noted on November 4, 2024

\$500.00 for violation of 02 NCAC 52J .0204(d) for failure to provide sufficient space in the primary enclosures of several animals to allow them the ability to walk, turn about freely and stand with their tails erect, sit or lie in a natural position with their limbs extended without touching the side or top of the enclosure as noted on November 4, 2024 This violation was previously cited during the December 6, 2023 FCI

\$500.00 for violation of 02 NCAC 52J .0206(a) for failure to provide several dogs and cats with continuous access to water as noted on November 4, 2024. This violation was previously cited during the December 6, 2023 FCI

\$200.00 for violation of 02 NCAC 52J .0209(7) for failure to provide environmental enrichment for a dog named Picasso (ID#A005644080) from August 25, 2024 to October 9, 2024 as noted on November 18, 2024

\$500.00 for violation of 02 NCAC 52J .0209(7)(a), for failure to document provision of daily environmental enrichment for 42 dogs in long term care as noted on November 18, 2024

\$500.00 for violation of 02 NCAC 52J .0210(d) for failure to provide adequate veterinary care in a timely manner for a dog named Duke (ID#A0057153341) as noted on November 4, 2024

\$200.00 for violation of 02 NCAC 52J .0210(d) for failure to provide adequate veterinary care in a timely manner for to a gray and brown cat (ID#A0057153341) as noted on November 4, 2024

\$500.00 for violation of 02 NCAC 52J .0210(d) for failure to provide adequate veterinary care in a timely manner for a dog named Mindy (ID#A0056924518) as noted on November 4, 2024

\$300.00 for violation of 02 NCAC 52J .0210(d) for failure to provide adequate veterinary care in a timely manner for an orange and white cat (ID#A0057123546) as noted on November 4, 2024

\$200.00 for violation of 02 NCAC 02 NCAC 52J .0210(d) for failure to provide adequate veterinary care in a timely manner to a dog (ID#A0057190374) as noted on November 4, 2024

\$4,700.00 TOTAL AMOUNT ASSESSED

Continued or future violation of the statutes or regulations referenced in this letter will be considered a willful disregard or violation of the N.C. Animal Welfare Act and the rules issued pursuant thereto. Such willful disregard or violation may result in action against your facility's registration pursuant to NCGS § 19A-30 and/or the assessment of a civil penalty of up to \$5,000.00 per violation under NCGS § 19A-40.

NOTICE of WARNING

As to the remaining violations of 02 NCAC 52J .0202(b)(3) and .0210(a)(3), this Warning Letter serves as written notice indicating in which respects the shelter may have violated the NC Animal Welfare Act and the rules issued pursuant thereto.

Continued or future violation of these statutes or regulations will be considered a willful disregard or violation of the N.C. Animal Welfare Act and the rules issued pursuant thereto. Such a willful disregard or violation may result in action against your facility's registration pursuant to N.C. General Statute § 19A-30 and/or the assessment of a civil penalty of up to \$5,000.00 per violation under N.C. General Statute § 19A-40.

(See Appendix for text of referenced General Statutes and Administrative Code)



December 18, 2024

Date

Patricia Norris, DVM, MS
Director, Animal Welfare Section
North Carolina Department of
Agriculture & Consumer Services

Appendix

REFERENCED LAWS AND REGULATIONS

§ 19A-26. Certificate of registration required for animal shelter.

No person shall operate an animal shelter unless a certificate of registration for such animal shelter shall have been granted by the Director. Application for such certificate shall be made in the manner provided by the Director. No fee shall be required for such application or certificate. Certificates of registration shall be valid for a period of one year or until suspended or revoked and may be renewed for like periods upon application in the manner provided.

§ 19A-30. Refusal, suspension or revocation of certificate or license.

The Director may refuse to issue or renew or may suspend or revoke a certificate of registration for any animal shelter or a license for any public auction, kennel, pet shop, or dealer, if after an impartial investigation as provided in this Article he determines that any one or more of the following grounds apply:

- (1) Material misstatement in the application for the original certificate of registration or license or in the application for any renewal under this Article;
- (2) Willful disregard or violation of this Article or any rules issued pursuant thereto;
- (3) Failure to provide adequate housing facilities and/or primary enclosures for the purposes of this Article, or if the feeding, watering, sanitizing and housing practices at the animal shelter, public auction, pet shop, or kennel are not consistent with the intent of this Article or the rules adopted under this Article;
- (4) Allowing one's license under this Article to be used by an unlicensed person;
- (5) Conviction of any crime an essential element of which is misstatement, fraud, or dishonesty, or conviction of any felony;
- (6) Making substantial misrepresentations or false promises of a character likely to influence, persuade, or induce in connection with the business of a public auction, commercial kennel, pet shop, or dealer;
- (7) Pursuing a continued course of misrepresentation of or making false promises through advertising, salesmen, agents, or otherwise in connection with the business to be licensed;
- (8) Failure to possess the necessary qualifications or to meet the requirements of this Article for the issuance or holding of a certificate of registration or license.

The Director shall, before refusing to issue or renew and before suspension or revocation of a certificate of registration or a license, give to the applicant or holder thereof a written notice containing a statement indicating in what respects the applicant or holder has failed to satisfy the requirements for the holding of a certificate of registration or a license. If a certificate of registration or a license is suspended or revoked under the provisions hereof, the holder shall have five days from such suspension or revocation to surrender all certificates of registration or licenses issued thereunder to the Director or his authorized representative.

A person to whom a certificate of registration or a license is denied, suspended, or revoked by the Director may contest the action by filing a petition under G.S. 150B-23 within five days after the denial, suspension, or revocation.

Any licensee whose license is revoked under the provisions of this Article shall not be eligible to apply for a new license hereunder until one year has elapsed from the date of the order revoking said license or if an appeal is taken from said order of revocation, one year from the date of the order or final

judgment sustaining said revocation. Any person who has been an officer, agent, or employee of a licensee whose license has been revoked or suspended and who is responsible for or participated in the violation upon which the order of suspension or revocation was based, shall not be licensed within the period during which the order of suspension or revocation is in effect.

§ 19A-40. Civil Penalties.

The Director may assess a civil penalty of not more than five thousand dollars (\$5,000) against any person who violates a provision of this Article or any rule promulgated thereunder. In determining the amount of the penalty, the Director shall consider the degree and extent of harm caused by the violation. The clear proceeds of civil penalties assessed pursuant to this section shall be remitted to the Civil Penalty and Forfeiture Fund in accordance with G.S. 115C-457.2.

02 NCAC 52J .0101 RECORDS; ANIMAL SHELTERS, ETC.

Operators of all animal shelters, pet shops, public auctions, and dealers shall maintain records on all dogs and cats showing the following:

- (5) record of veterinary care including medications, treatments, procedures, and immunizations. The record shall include: diagnosis(es), diagnostic testing and results, date and time of administration or procedure, description of medication and initials of person administering any product, medication or procedure. The description of the medication shall include the name, strength or concentration, dosage, and dosing regimen. The dosage regimen shall include the frequency, duration to include the number of dosages or days to be given and the reason for the administration; and
- (6) all records shall be created and/or updated within 48 hours of the occurrence of procedures, including but not limited to intake, change of location, medication or treatment administration and/or disposition. The record shall be accurate; creation of a misleading record or deliberate or non-incidental falsification of a record including medication administration documentation during or after an investigation or inspection shall be considered a violation of this regulation.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005; April 1, 1985; Readopted Eff. September 1, 2022.

02 NCAC 52J .0202 INDOOR FACILITIES

(b) Ventilation of indoor facilities:

- (3) air flow shall be adequate to minimize odors and moisture condensation.

History Note: Authority G.S. 19A-24; 19A-30(3); Eff. April 1, 1984; Amended Eff. January 1, 2005; Readopted Eff. September 1, 2022.

02 NCAC 52J .0204 PRIMARY ENCLOSURES

(d) Primary enclosures shall be constructed so as to provide space to allow each dog or cat to walk, turn about freely, and to stand with their tails erect, sit, or lie in a natural position with their limbs extended without touching other animals within the enclosure or the sides or top covering of the enclosure.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005; April 1, 1985; Readopted Eff. September 1, 2022.

02 NCAC 52J .0206 WATERING

(a) Animals shall have continuous access to fresh, potable water, except as might otherwise be required to provide adequate veterinary care.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005; Readopted Eff. September 1, 2022.

02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

Animals housed in the same primary enclosure or confined to an exercise area shall be maintained in compatible groups, with the following additional restrictions:

(7) Animals in long term care must be provided with human interaction other than interaction for enclosure cleaning, same species social interaction, opportunity for play and exercise, and environmental enrichment daily. The provision of these daily interactions and enrichment shall be adequate for the animal's species, age, size and behavior needs. In addition:

(a) The provision of the daily social interactions and enrichment shall be documented in the animal's records and the records maintained for three years; and

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005; Readopted Eff. September 1, 2022.

02 NCAC 52J .0210 VETERINARY CARE

(a) A written program of veterinary care ('PVC') to include disease control and prevention, vaccination, euthanasia (animal shelters only), disposition of diseased, ill, injured, infirm or deformed animals, and provision of adequate routine and emergency veterinary care shall be established with the assistance of a licensed veterinarian by any person who is required to be licensed or registered under the Animal Welfare Act, Article 3 of Chapter 19A of the General Statutes. The following is required of each PVC:

(3) The facility shall implement and follow the PVC; and

(d) Each dog and cat shall be observed daily by the animal caretaker who has been adequately trained or is experienced in animal care or is under the direct supervision of a person who has such training or experience. Sick or diseased, injured, lame, or blind dogs or cats shall be provided with adequate veterinary care in a timely manner or be euthanized, provided that the euthanasia shall not affect compliance with any state or local law requiring the holding, for a specified period, of animals suspected of being diseased. If an animal cannot be euthanized due to a required holding period and does not meet the criteria of G.S. 19A-32.1(b)(2), then adequate veterinary care shall be provided to the animal.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. March 23, 2009; January 1, 2005; Readopted Eff. September 1, 2022.